



Quality Policy

Dowse Engineering aim to be preferred suppliers of precision engineered components that fully satisfy all applicable requirements, including the needs and expectations of its customers and other interested parties. This is achieved by providing a comprehensive and cost-effective service that is responsive to technical and performance standards appropriate to each sector we supply within the industry. By doing this we will achieve our goal of growing the business by maintaining existing customers and adding new ones.

Dowse Engineering operate a quality management system that meets the requirements of AS9100 Revision D and ISO 9001:2015, which ensures control over all activities associated with the manufacture and supply of our products. The various processes, procedures and activities undertaken are documented and are available to all interested parties. Management system documents are subject to regular review via internal audit and management review. These activities review the ongoing suitability of the system and provide a means to identify risk, opportunity and facilitate our commitment to continually improve the management System.

Dowse Engineering strives to be recognised as one of the leading specialists in our industry and is committed to:

- Continually improving the management system by ensuring the risks and opportunities that can affect conformity of products and services, are determined, reviewed, and addressed accordingly.
- Delivering products that are handed over on time and right first time.
- Demonstrating leadership and commitment with respect to the management system.
- Establishing an organisational structure and internal environment that motivates our employees to achieve the company quality management goals and objectives.
- Investing in infrastructure, technology, machinery, equipment, training, and people development.
- Producing parts in the most cost effective manner possible to remain within budget and offer competitive prices and value to our customers.
- Working closely with and monitoring our supply chain to ensure all requirements are flowed down and assist their quality and delivery performance.
- Seeking customer feedback to identify opportunities for improvement.
- Continually reviewing our performance and the effectiveness of the management System by establishing and monitoring both business and process quality objectives.

A handwritten signature in blue ink, appearing to read "Trevor Dowse", is positioned above the printed name.

Trevor Dowse
Managing Director

January 2025